

March 17, 2021

## BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid, <sup>1</sup> I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company d/b/a National Grid RIPUC Docket No. 5022 COVID -19 Emergency Responses to Commission's Recurring Weekly Data Requests Issued June 4, 2020

## **PUC 1-1**

## Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - o Arrears 30 Days 60 Days
  - o Arrears 60 Days 90 Days
  - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - o Residential
  - o Residential Low-Income
  - o Small Commercial and Industrial ("C&I")
  - o Medium C&I
  - o Large C&I
- Historic Comparisons -12 Months' Historic Data
  - Variance in dollars
  - Variance percentage

## Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Company: Narragansett Electric Company (Electric Business)

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Value: 3/13/2021

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	2019  Mer der Mey ten bek dan Ges Ort New Der ten Feb.	2000   20	Year-Over-Year Variance (Percent Change)  for Arc Mos har hal Ann Gon Her Will Der len Felt Mor	Year-Over-Year-Variance (Amount Change)  Dre day Mey ton his his control of the Mey Dre inn Seh Mey
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Medican CE   Usan CE   Usan CE   Usan CE   Usan CE   Medican CE   Who recome fundamental Usan CE   Who recome fundamental Usan CE   W			10	
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Low Account Residential	Section   Column			Company   Comp
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Interested  Continuous Enterested  For Interested  Continuous Continuous Enterested  For Interested  Continuous Continuous Enterested  For Interested  For Int	\$\\ \begin{align*}{cccccccccccccccccccccccccccccccccccc	F 27 130 125 125 125 125 125 125 125 125 125 125	A	
Continued Contin	1	0	100   100	1
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Footnotes (if necessary)

(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from

mpany: Narragansett Electric Company (Electric Business)

b: GAS

te: 3/13/2021

2019	2020	Year-Over-Year Variance (Percent Change)	Year-Over-Year Variance (Amount Change)	
Mor         Apr         Moy         Jun         July         Aug         Sep         Oct         Nov         Dec         An         Feb           Residentis         222,692         222,561         222,273         222,068         221,597         222,041         222,393         222,724         224,468         225,445         225,338         225,92           Residentis         222,692         222,041         222,083         221,924         222,393         225,944         225,465         225,338         225,945	Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan F 22 226,356 226,366 226,267 226,101 225,453 225,864 225,715 226,771 227,574 228,261 228,351	3/13/2021 Mor Apr Mosy Jun Jul Aug Sep Oct Nov 8,564 228,627 1.6% 2.0% 1.8% 1.8% 1.6% 1.7% 1.5% 1.8% 1.5 1.6 1.7 1.6 1.7 1.5 1.5 1.5 1.5 1.5 1.5 1.5 1.5 1.5 1.5	Dec Jon Feb Mar Mor Apr May Jun Jul Aug Sep Oct Nov Dec 1.38 1.39, 1.28 3.66 4.347 3.594 4.033 3.47 3.761 3.385 4.057 3.308 2.25	Jan Feb Mar 2,846 3,021 2,642
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		1	200 100 100 100 100 100 100 100 100 100	22 33 1 16 2,245 2,548 3,399 31,927 (3,510) (3,964)
April   Apri	5 1255 1361 177 1272 177 178 177 178 178 178 179 179 179 179 179 179 179 179 179 179	1.78 A471 92.05 27.05 90.05 21.05 20.05 21.05 20.05 21.05 20.05 21.05 20.05 21.05 20.05 21.05 20.05 21.05 20.05 21.05 20.05 21.05 20.05 20.05 20.05 20.05 21.05 21		(187) (718) 234 (162) 140 (307) 31 94 0 0 16 15 12 (625) (3,979) (4,025)
Company   Comp	1 1534 1308 1406 700 173 134 150 150 150 150 150 150 150 150 150 150	110 220 435 540 405 126 137 138 140 140 141 141 141 141 141 141 141 141	200 210 400 Mil	(782) (2,051) (2,751) (233) (549) (274) (75) (137) (227) (449) (131) (41)
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Company   Comp	8 1950 000 000 000 000 000 000 000 000 000	HIS TURNS 44-6 4-55 805 505 445 575 505 14 488 2000 405 425 525 505 105 505 505 10 488 2000 405 405 515 505 500 505 505 505 505	0.5 0.5 0.5 0.5 0.5 0.5 0.5 0.5 0.5 0.5	1,302 1,035,964 2,000,032 5,423 (360,893 113,199 9,052 148,391 225,763 5,744 313,313 306,144
Section   Sect	## 1500 00000 00000 00000 00000 00000 00000 0000	100 10000 1000 400 400 400 100 100 100 1	3.50 125 125 125 1250 1250 1250 1250 1250	1,538 103,294 94,503 1,193 \$1,240,069 \$2,739,640 8,665 525,444 491,985 9,335 (236,578) (208,004)
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CONTROL 1000 2011 1000 000 1000 1000 1000 1000	1007			\$,888 (\$1,91,011 \$7,007,965 \$1,13) \$187,117 \$777,347 \$15,155 (\$119,814) \$902,674 \$3,064 (\$653,848) \$1,431,433 \$2,456 (\$496,548) \$1,627,591
Column   Article		125	Auto	5,704  \$2,479,104  \$12,347,008 5,704  \$2,319,846 \$11,047,791 4,424  (\$330,377  \$157,789 5,442  \$549,431 \$1,332,387
713				5,504 S187,426 S1,604,711 1,936 S47,443 S1,976,444 1,010 S2,773,770 S16,119,124
On Fixen Engineers Smith State Committee Smith Smith State Committee Smith Smith State Committee Smith S				
Value - 1841 Deck 100 0				5,704 2,192,510 11,047,791 15,749 1524,545 1332,387 1500 1500 1500 1500 1500 1500 1500 150
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Column   C	1000 0000 0000 0000 0000 0000 0000 000		100   100	751.262 (1.35.714) (1.35.714) (956.453) (767.184) (1.98.721) 885.202 (5.641) 347.474 (5.314) (5.376.025) \$3.858.728
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- TO - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	20		<u> </u>	(220 (67) 103 ,534) (14,601) (13,184) 2,128) 5,044,383 7,359,358 2,255 (1,119,990) 1,543,566
Company   Comp	7 (541.08 501.22 (561.08 57.00			1,190, 1,499,843 656,204 7,575 1,282,677 719,509 1,409 (301,635) 1,981,758 56,405,278 512,260,396
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Residential \$24,556,142 \$16,963.974 \$11,993.003 \$6,401,747 \$5,976,197 \$6,514,759 \$7,000,644 \$7,986,146 \$14,472,878 \$21,185,053 \$26,094.999 \$25,886,5 Low Income Residential \$3,493,777 \$1,572,701 \$667,014 \$575,532 \$273,305 \$399,484 \$443,889 \$565,131 \$527,007 \$1,486,557 \$1,961,164 \$3,312,31	M 355.455.61 555.615.0 51.355.61 51.655.6 556.60 557.65 557.65 557.65 557.65 557.65 557.66 557.65 557.66 557.65 557.66 557.65 557.66 557.65 557.66 557.65 557.66 557.65 557.66 557.65 557.66 55	4,247 4,308 -12.4%; -44.1%; -56.8%; -53.7%; -48.1%; -52.8%; -51.6%; -42.0%; -28.6	31.06 2720 3576 [777] (1.55) [1.570] (1.54) (1.54) (1.50) (1.75) (1.57)	8,094) 6,071,941 8,490,336 1,446) (301,183) 474,740
Seni Clas Scientific S2,244,755 S3,25,250 S54,250 S54,250 S55,247 S67,250 S67,250 S54,250 S1,247,276 S3,277,246 S3,777,246 S3,777,24	56 \$3.701.539 \$3.600.537 \$3.597.687 \$1.619.086 \$1.380.700 \$1.434.212 \$1.276.889 \$1.627.689 \$2.446.241 \$3.774.846 \$5.779.8211 \$6, \$2.505.001 \$5.436.889 \$2.162.636 \$3.524.645 \$3.627.645 \$3.	8.561 55.992721 24.591 1.491 6.291 4.591 7.791 8.291 18.791 7.891 8.2 5.565 55.652,662 2.591 52.593 41.281 4.5991 38.381 52.291 22.291 14.593 26.2 8.562 55.379,661 21.891 10.391 22.191 2.891 3.691 11.491 4.191 3.691 4.6		8,367) 1,174,165 1,716,877 1,228 576,079 1,860,877 (,473) 58,509,022 514,190,975
		15.1	0.00   27.95   1.205   1.00   1.00   1.105	-1.2% 8.5% -18.7% 15.5% 10.1% -4.5% -5.5% -2.5% -2.5% 15.0% -3.2% -2.5%

Footnotes (if necessary)

Summed on billing month rather than calendar month.
 Dollars allocated to reinstate and pay bad debt have been excluded from these am

Narragansett Electric Company (Electric Business)
COMBINED
3/13/2021

	2019	2020	Year-Over-Year Variance (Percent Change)	Year-Over-Year Variance (Amount Change)
# of Customers Residential	Mor Apr May Jun July Aug 5ep Oct Nov Dec Jon Feb	Mor Apr May Am Jul Aug Sept Oct Nov Dec Jan Feb 3/18/202 6 051873 055406 05410 05440 05153 05510 05510 05507 05509 05509 05500 06400 06400 06400 06400 06400	Mor Apr May An Al Aug Sep Oct Nov Dec An Feb Mor	Mor Apr May Am 3d Aug Sep Oct New Dec Jan Feb Mar 848 1013 129 1221 1546 15559 1570 1571 1571 1575 1585
Small C&I  Medium C&I  Large C&I	66,659         66,667         66,662         66,753         66,751         66,862         70,072         70,122         70,712         71,096         71,124         71,42           13,174         13,182         13,181         13,195         13,210         13,121         13,226         13,212         13,213         13,313	7	54 7.96 134 1.87 2.96 2.88 2.86 2.86 2.86 1.96 1.97 1.86 1.96 1.07 1.08 1.00 1.96 1.96 1.96 1.96 1.86 1.86 1.86 1.86 1.86 1.86 1.86 1.8	1986 2.197 2.131 1986 1978 1.546 1.327 1.860 1.001 1.001 9970 1.002 1.00
Total # of Customers w/ Arrears Residential	760,000 963,995 965,310 962,940 963,355 965,446 744,360 746,485 965,117 772,195 772,195 772,196 100,796 100,796 1063,797	0 75,17 777,073 776,741 776,644 776,442 776,540 776,741 777,077 776,074 776,551 776,386 775,386 775,386 775,387 776,38	65 1.50 1.70 1.60 1.60 1.90 1.70 1.60 1.50 1.50 0.60 0.60 51 34.15 25.50 25.60 36.40 18.75 24.85 26.45 27.76 16.40 27.76 16.55	11,860 15,978 13,465 13,754 13,267 13,267 13,265 13,666 6,467 6,860 6,466 14,850 13,252 13,255 13,25
Low Income Residential Small C&I Medium C&I	22,889         23,442         21,530         20,069         20,012         20,159         21,174         21,573         22,881         23,365         24,390         22,22           10,77         12,661         12,665         5,966         12,315         10,689         12,462         10,600         13,19         12,700	44 22,288 22,10 20,961 21,139 20,955 21,285 21,516 19,987 19,988 20,383 19,152 20,52 20,50 15,981 19,988 20,383 19,152 20,52 20,50 10 15,513 16,464 12,23 13,576 12,79 12,58 11,99 12,79 13,205 13,23 12,205 12,207	02 3-48 5.68 2.68 5.39 4.58 5.58 1.68 7.748 1259 13.08 2128 57 53.48 11.89 12.06 13.08 2128 57 53.48 11.89 12.06 43.91 13.89 1	[773] [1,32] [56] [1,07] [89] [1,15] [342 [1,155] [2,84] [3,01] [5,175] [5,54]
Total  # Arrears 30-60  Residential	115,780 146,867 134,665 130,001 140,566 138,977 146,141 144,431 161,344 155,352 155,000 164,73 155,780 146,567 134,665 130,001 140,566 138,977 146,141 144,431 161,344 155,352 155,000 164,73 155,000 164	1 175,819 182,848 173,161 172,594 162,055 168,454 175,059 176,178 173,003 184,928 162,206 172,277 172,003 104,	50 24.55 25.75 25.76 25.	40,096 15,417 11,496 41,991 21,487 25,427 25,999 11,747 17,407 22,576 71,877
Low Income Residential Small C&I Medium C&I	\$ 0.03 \$ 0.05 \$ 4.65 \$ 4.01 \$ 0.09 \$ 4.660 \$ 5.00 \$ 4.88 \$ 4.69 \$ 4.90 \$ 5.00 \$ 4.8 \$ 5.00 \$ 4.00 \$ 5.00 \$ 4.00 \$ 5.00 \$	6 (109 1.69) 3.50° 1.742 1.171 3.52° 4.445 3.51° 1.25° 1.69 3.541 3.541 4.70° 1.50°	51 17.00; 34.40; 34.40; 5.70; 34.59; 15.86; 36.15; 27.20; 41.59; 32.40; 34.00; 11 60.59; 11.19; 28.79; 18.06; 32.89; 2.46; 29.99; 25.10; 14.59; 11.19; 4.89; 76 67.99; 10.39; 29.96; 29.96; 45.59; 4.96; 55.56; 20.29; 4.39; 4.39; 2.49;	
Large C&I Total # Arrears 60-90	110 189 151 151 162 153 153 153 152 160 170 155 1 92,005 06,774 56,004 52,559 63,381 62,764 06,441 62,700 72,000 63,702 02,006 75,4	0] 193 204 131 153 137 134 135 136 137 237 200 204 174 D 74,537 44,08 5,886 93,797 93,38 93,200 63,005 43,206 93,277 63,000 93,006 63,28 9	56 75.50 7590 13.250 33.050 35.450 35.600 21.590 13.50 740 2.000 33.250 75 75 75 75 75 75 75 75 75 75 75 75 75	10 10 10 10 10 10 10 10 10 10 10 10 10 1
Residential Low Income Residential Small C&I Medium C&I Large C&I	1892   21.22   21.57   19.00   16.64   17.55   16.67   17.14   27.76   27.76   20.774   21.86   22.1	66 RACPS 20.684 24.590 19.598 12.781 16.220 19.318 20.289 19.771 17.286 15.559 16.181 17.4 M 3.02 2.888 15.599 2.031 1575 18.1 18.1 2.144 2.157 1.048 18.4 18.4 1.783 18.4 2.7 F 3.190 4.728 2.885 3.77 1.751 1.480 1.665 1.641 1.972 2.007 1.077 1.629 1.	22         5.15.09         4.276         12.286         5.19         12.89         7.796         4.276         12.286         15.99         2.286           19         7.596         1.278         1.915         1.518         3.91         4.489         1.210         3.018         3.91         4.489           21         22.28         11.289         10.289         4.479         3.189         2.289         3.28         3.189         3.28         3.519         3.29         3.29           22         22.28         11.289         10.289         4.479         3.189         3.289         9.88         35.19         3.239	9407 940 2,777 971 269 1,126 61 970 2,146 1,550 6.29 1,146 1
Large C&I  Total # Arrears 90>	22 277 471 25 12 25 22 25 25 25 25 25 25 25 25 25 25 25	77 471 51 44 221 66 51 55 51 54 54 55 22 56 35,693 99,333 36,202 34,442 22,303 159,500 72,342 34,939 24,341 71,424 19,305 20,100 21	55 46,990 20200 4.65 60,000 44.15 2020 42.96 71.06 41.79 77.70 11.00 55 46,590 48,690 6.690 1.290 10.590 11.590 21.90 43.90 14.420 13.100 31.400	10.20 11.40 1.405 200 2.230 12.500 4070 [2.540] (6.00 16.00
Residential Low Income Residential Small C&I	10.076   3.44   3.84   3.44   4.35   3.55   3.55   3.55   3.55   3.55   4.55   4.57	1	55 53.9 58.9 54.0 73.9 44.0 52.0 79.9 54.0 55.0 79.9 55.0 79.9 55.0 79.9 57.0 57.0 57.0 57.0 57.0 57.0 57.0 57.0	0,665   0,466   10,00   3,337   3,566   10,000   7,000   13,166   14,00   13,137   7,346   13,166   13,167
Medium C&I Large C&I Total	260         100         2264         131         285         228         139         195         311         137         2           16         2         34         30         11         34         37         30         31         30         30           47,550         49,842         50,464         53,923         54,867         53,787         53,971         54,228         60,560         63,112         65,266         64,0	90 196 548 777 751 744 779 6.00 331 574 565 767 555 6 6 6 7 7 7 7 7 7 7 7 7 7 7	38 24.95 79.15 164.75 155.69 24.85 147.05 111.85 663.5 61.75 70.75 70.75 70.75 60 60 10.05 61.75 70.75	07
S Arrears 30-60 Residential Low Income Residential Small C&I	15,689,304 16,267,798 12,042,108 8,886,354 9,856,170 11,240,100 12,689,513 10,979,726 10,577,415 10,719,820 13,260,161 18,266,6 4,60,000 3,377,414 2,460,365 1,779,469 17,174,67 1,324,321 2,093,30 13,063,17 1354,319 2,097,78 2,008,500 12,955,50 7,51,2,3,3,7,3,64,64 19,77,700 17,74,20 17,74,20 10,74	4 (8,429,91) 17708,330 15,588,919 14770,132 11,165,177 15,410,430 19,004,500 15,583,843 11,098,705 15,619,049 16,947,209 22,848,331 52,224 17 28,456,47 2,444,548 1,068,596 19,996,55 15,445,699 1,962,739 1,211,596 1,707,400 14,645,677 1,051,999 1,216,519 2,948,348 13,000 1,000	50 17.80 8.90 29.00 66.20 15.90 97.10 50.40 39.80 21.80 45.70 77.80 50 24.30 30.00 16.30 15.00 30.01 7.00 11.40 42.0 21.00 12.20 18.50 50 44.30 30.00 16.30 15.00 30.01 70.0 11.40 42.0 21.00 12.20 18.50 50 44.30 45.70 77.0 44.0 24.0 34.0 34.0 17.0	\$2,799.907 1.440,541 3.498,811 5.883,778 1.539,007 4.170,334 6.855,807 4.374,117 1.531,207 4.899,229 1.607,647 [584,640] (1.031,199 144,499 200,448 (1.031,198 149,198
Medium C&I Large C&I Total	286,047 131,554 137,565 1,716,460 2,716,86 1,766,56 1,766,765 1,861,15 1,961,16 1,964,65 1,964,95 1,965,16 1,965,16 1,964,16 1,96	6 [136,657 476,577 [364,364 ]367,655 2364,764 [276,569 ]366,665 2407,196 [361,507 [396,507 ]126,505 ]367,77 [277,256 ]370,256 [376,569 ]370,358 [385,607 ]37	57 11.96 56.38 57.86 54.86 13.8 12.87 22.56 44.06 21.98 12.87 52.56 56 56 56 56 56 56 56 56 56 56 56 56 5	\$56,056 \$15,058 \$11,661 \$41,565 \$5,581 \$15,506 \$41,505 \$12,077 \$16,050 \$775,665 \$1,065,177 \$16,050 \$775,665 \$1,065,177 \$16,050 \$1,065,077 \$16,050 \$1,065,077 \$16,050 \$1,065,077 \$16,050 \$1,065,077 \$1,
S Arrears 60-90 Residential Low Income Residential	659/39 7,064-01 195164 6,097-02 4,57136 2,287-667 4,667-83 5,841574 1,76136 1,87138 6,684-75 1,285.30 2,41134 2,429-427 2,255.79 1,580,398 1,354,246 1,275.800 1,441,371 1,675,677 1,561,292 1,541,074 1,849,360 2,127.1	1 15.757,233 11.861,241 11.365,121 15.368,000 8.657,397 314,120 5.075,445 11.664,313 5.965,44 8.365,600 8.075,323 10.962,124 521,235 15 2.411,695 2.719,339 1279,334 1.841,545 1.692,000 1.315,550 1.515,154 1.665,000 1.401,005 1.109,339 1.401,323 1.752,325 52,222	05 54.66 51.55 47.151 70.46 89.85 66.61 51.76 89.40 72.76 51.66 81.70 72.76 51.76 72	\$1,21,031 4,06,040 1,151,169 4,161,113 4,063,70 1,251,164 4,161,165 1,044,165 4,054,46 1,963,55 7,463,165 (511,649 (613,246 63,276) 11,147 244,784 86,899 173,889 11,511 (61,276) (41,656) (446,079)
Small C&I Medium C&I Large C&I	661,876 747,986 821,400 635,014 447,916 514,943 555,074 693,88 607,79 57,404 83,534 743,1 557,076 743,077 872,00 635,01 479,916 514,94 653,01 514,91 517,00 82,01 514,91 517,00 82,01 514,91 517,00 82,01 514,91 517,00 82,01 517,	11   1177/82   1795/83   1708/840   1541/70   994/10   844/47   915/70   106/35   107/356   97/20   100/958   1318/80   312/80   867/80   107/356   97/20   100/958   1318/80   312/80   107/356   1	65 65 65.44 140,135 100,006 101,006 105,006 40,006 00,506 54,775 61,00 64,99 20,006 40,006 40,006 105,006 54,75 61,00 64,99 20,006 40,006 54,006 20,006 54,006 20,006 54,006 20,006 54,006 20,0	\$44,587 1,047,50 87,04 68,756 50,174 325,54 50,034 77,735 60,777 177,777 177,00 1 51,478 50 51,478 51 51,4
S Arrears 90> Residential	\$11,247.25 \$12,221.00 \$12,000,00 \$1,	N NEW FIRST STATEMENT STATEMENT SERVICES SERVICE	0 40.00 17.00 54.00 55.00 50.0	
Small C&I  Medium C&I  Large C&I	115,767 121,761 126,166 1317,98 1,301,39 1277,977 1,165,551 1313,49 147,377 129,399 1,554,665 175,5 844,665 831,388 851,395 873,99 94,779 916,200 1,001,323 996,46 1,009,35 1,004,49 1,110,10 (305,75 124,79) 2,726,05 2,731,09 (305,72) 364,300 4,731,30 4,700 474,20 4,51,316 495,35 413,30 313,3	7 [346]78	56 72,56 121256 175,18 217,76 22205 25.648 233,56 275,77 156,57 156,58 26,78 242,58 25,58	\$504.537
Total S Total Arrears Residential	\$52,299.273 \$44,096.111 \$46,596.007 \$56,274.007 \$56,115.000 \$56,214.007 \$59,216.00 \$50,212.000 \$50,012.000 \$44,014.00 \$44	8 00.000,000 50.001,000 507,000,000 571,017,000 577,000,000 511,000,000 501,000,000 500,000,000 500,000,000 500,000,0	00 50,900 59,300 59,300 50,500 57,500 57,500 50,500 50,500 50,500 513,500 513,500 513,500 50,	\$18,000,000 304,007.400 300,000.600 \$18,047.700 \$42,000.000 \$42,00
Low Income Residential Small C&I Medium C&I	17,85,698   18,921,247   17,78,071   16,118,441   15,447,77   13,64,640   18,141,00   18,402,045   17,134,077   15,67,004   18,72,044   17,134,077   17,67,004   18,72,044   17,04,045   17,04,077   17,67,004   18,72,044   17,04,045	7   100000   201300   2014000   2014000   2014000   2014000   2014000   2014000   2014000   2014000   2014000   2014000   2014000   201400   201400   201400   201400   201400   201400   2014000   201400   201400   201400   2014000   2014000   201400   201400   201400   2014000   2014000   2014000   2014000   2014000	77 1.51% (3.5%) (3.5%) (3.5%) (3.2%) (3.2%) (3.2%) (3.2%) (3.2%) (3.2%) (3.2%) (3.5%)	\$4,542,64 1192/75 240,971 249,970 5,672,76 5,779,10 5,594,76 3,799,56 248,277 248,279 1,289,95 1,112,202 5,594,66 1,594,66 1,594,66 1,594,67 1,594,
Total  Billed Sales kWh or therms	968038 013138 280308 220001 220001 220001 220001 220001 220001 220001 220001 22000 200001 20000 200001 20000 200001 20000 200001 2000001 200001 200001 200001 200001 200001 200001 200001 200001 2000001 200001 200001 200001 200001 200001 200001 200001 200001 2000001 200001 200001 200001 200001 200001 200001 200001 200001 2000001 200001 200001 200001 200001 200001 200001 200001 200001 2000001 200001 200001 200001 200001 200001 200001 200001 200001 2000001 200001 200001 200001 200001 200001 200001 200001 200001 2000001 200001 200001 200001 200001 200001 200001 200001 200001 2000001 200001 200001 200001 200001 200001 200001 200001 200001 2000001 2000001 2000001 2000001 2000001 2000001 200001 200001 200001 200001 200001 200001 200001 200001 2000001 2000001 2000001 2000001 2000001 2000001 2000001 2000001 200000001 200000000	2 4.11.56 4.77.58 378.79 4.01.665 5.05.50 5.94.71 3.94.00 5.04.27 5.04.27 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27.00 5.27.44 5.27	56 43.05 32.75 31.75 50.75 50.75 17.75 17.55 22.75 17.55 17.	\$150,000 \$465,000 \$245,700 \$266,000 \$777,000 \$150,000 \$266,000 \$775,000 \$150,000 \$15
Low Income Residential Small C&I Medium C&I	\$1,0,0,0 17,515.48 15.86,000 15.016,76 20,0008 25.016,00 15.075.97 15.05.03 12.775.03 12.775.03 15.41,33 72,164.88 15.34,6 15.05,0.49 15.05,1.40 15.05,1.4	1 1554/06 1507/06 1794/68 1666/09 1555/08 1545/08 1544/08 1534/09 1532/3 1546/01 1536/07 1566/09 1526/08 1536/09 1575/48 1621/75 1621/29 1575/20 6645/5 1575/09 1575/49 1575/0	08 11.50 6.00 5.00 14.00 14.00 15.00 5.00 5.00 5.00 5.00 5.00 5.00	[1,10,07] \$1,10,700 \$1,00,700 \$1,00,700 \$1,00,000 \$1,00,100 \$1,00,700 \$1,00,
Large C&i Total Billed Total Revenue \$	201201094 20120084 NACHIO: 9842044 221,0898 2002085 114,0809 1009423 19734400 2017099 10174089 221019 86464089 20170534 30607307 30644134 0060730 10646555 10666544 4405538 24146655 8060649 01100656 005553	13 14 15 15 1 15 15 15 15 15 15 15 15 15 15 1	04 1,296 1,396 2,296 0,296 1,296 1,296 1,296 1,3	\$511.00
Residential Low Income Residential Small C&I Medium C&I	\$73,955,307 \$61,464,127 \$56,460,129 \$49,540,006 \$65,513,964 \$73,75,065 \$61,44,727 \$56,649,645 \$55,155,00 \$94,178,00 \$50,204,767 \$77,41,00 \$70,000,000 \$70,000,000 \$70,000,000 \$70,000,000 \$70,	9 379-31788 577-366/146 566:517.721 555:514.231 584:41.545 586:540.007 569:134.280 545:040.227 545:042.22 545:042.207 556:440.007 576:041.217 510:132.00 547.286 543:447.00 541.1365 535:645.007 556:540.007 576:041.207 547.2	11 0.79 15.09 21.19 12.06 22.59 17.69 12.19 4.40 11.71 5.79 2.19 2.79 5.60 12.19 5.70 2.19 12.10	\$556,669 \$95,227.87 \$51,287.44 \$5,061,27 \$10,277.80 \$13,070,284 \$5,052,149 \$2,556,279 \$5,443,70 \$4,555,559 \$3,259,295 \$12,200,215 \$13,201,285 \$13,201,
Large C&I  Total  Supplier Receivables Purchased (for EDCs)(1	\$77900,00 \$50,005,51 \$34,2150 \$1716,004 \$50,005,01 \$35,50,507 \$50,512,10 \$50,512,10 \$50,512,10 \$50,572,10 \$50,072,21 \$50,401,50 \$50,00	8 131 84 868 5 54 105 868 522 154 547 127 265 705 55 15 16 15 10 7 54 15 16 15 15 16 15 15 15 15 15 15 15 15 15 15 15 15 15	77 14.680 4.00 4.00 24.00 22.00 4.00 9.00 7.00 5.0 7.00 4.00 6.0 7.00 6.0 7.00 5.0 7.00 4.00 6.0 7.00 6.0 7.00 6.0 7.00 7.00 7.00	\$2.00.007
Residential Low Income Residential Small C&I				
Medium C&i Large C&i Total				
Total Revenue Billed 5 (Line 11 + Line 12)  Residential  Low Income Residential  Small CRI	79,385,302 63,446,327 56,480,299 69,549,106 66,513,964 73,756,186 61,42,730 88,648,425 55,155,206 82,178,109 102,204,276 77,413,0 102,204,276 437,100,504 4374,1464 1384,516 3,844,875 13,980,786 4371,287 377,263 377,944 3386,721 5,510,446 631,307 4377,876 377,877,877 377	9 79.501,788 77.596,146 68,517,723 55,814,231 84,141,584 86,849,021 69,194,869 61,204,822 61,603,909 86,444,662 106,004,211 100,188,301 547,394 65 4342,007 411,565 1366,506 1166,614 21,10	11 0.7% 15.0% 21.3% 22.0% 26.5% 17.8% 13.2% 4.4% 11.7% 5.7% 3.7% 05 33.0% 12.2% 5.6% 32.2% 22.4% 32.7% 32.7% 32.7%	\$586,466 \$532,818 12,037,446 \$2,06,128 17,037,630 13,092,854 8,052,149 2,556,379 \$6,448,700 4,255,959 18,093,955 12,024,044 87,0
Medium C&I Large C&I Total	24,766,757 72,512,141 13,94,765 18,471,666 74,795,224 85,865,850 253,1486 15,795,989 14,734,585 21,116,118 77,141,285 22,786,376 75,996,240 76,995,955 24,413,542 71,775,994 24,696,633 75,346,257 24,111,314 75,772,177 75,272,199 25,727,177 29,472,223 24,415,417 21,775,177 21,	5 22.515,809 20.106,400 18,515,805 18,077,804 21,007,004 24,185,507 27,044,000 20,065,711 27,044,005 22,415,000 27,965,000 21,296,000 21,005,000 27,965,000 20,005,000 27,965,000 20,005,000 27,005,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,005,000 27,005,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,005,000 27,005,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000 27,005,000	77 12.60 18.50 4.85 2.60 11.95 18.50 2.60 2.60 11.95 18.50 2.60 2.60 2.60 2.60 2.60 2.60 2.60 2.6	[51,56,188] (7,56,147) [1,57,60] (44,66) (295,57) [1,37,50] (130,72) (55,514) (60,21) [184,74] (184,74) (184,74
\$ Revenue (Payments) Received (2) Residential Low Income Residential	8185400 NGD857 4471500 5107407 NSR38 807707 04440.70 813040 107707 4440.70 8130400 1070400 107040 107047 78701 415132 536768 441501 441506 30234 14858 315140 127230 247240 196174 416230 5775	N 81,647-01 70,02331 63,95,885 81,555.95 64,173.65 83,941.15 71,576.70 61,64,85 94,71,865 83,666.99 82,161,95 87,483,15 543,78 4 1,64,195 33,96,47 34,426 10,61,43 10,61,43 11,7586 13,758,61 72,861,7 72,861,7 72,871,7 72	28 2.06 4.88 1.96 22.96 1.198 10.46 5.96 4.29 11.28 1.29 2.76 71 48.89 48.35 22.86 30.06 41.98 7.06 11.26 48.80 4.18 4.76 18.59	[52,50,500] [5,26,140] [1157,801 [125,500] [7,10,140] [115,501 [4,60,501] [2,57,570] [4,61,500 [40,500] [2,50,310] [40,500] [2,50,310] [40,500] [2,50,310] [40,500] [
Small C&I Medium C&I Large C&I	16511.722 14.765.232 12.203.956 9.740.055 10.556.232 12.213.756 11.442.249 11.651.643 9.1666.61 11.746.134 15.661.65 14.740.134 15.661.	7   1458,1244   11824,447   120,24667   103,1044   1286,047   12,786,012   11,786,247   5,786,347   11,776,237   13,721,048   15,979,55   59,000   12,786,124   11,786,347   1	66         1.1280         -2229         -0.029         5.28         -0.49         -1.46         -1.46         6.49         5.79         -1.66           7         -0.46         -0.47         -1.28	(5.210.489 (1.821.52) (1.21.54) (5.00.65) (6.4.41) (470.02) (1.52.764 (197.12) (5.97.6) (6.97.7) (1.60.04) (1.52.764 (197.12) (
# Revenue (Payments) Received  Residential  Low Income Residential		### 155,00 \$42,00 \$55,00 \$55,00 \$55,00 \$56,00 \$55,0	9 4.45 45.7 45.8 57. 45.8 10.8 10.8 10.8 10.8 10.8 10.8 10.8 10	
Small C&I Medium C&I Large C&I	4,096 33.54 6576 959 6435 6566 059 759 550 050 760 953 86 1,050 13.66 15.66 17.76 17.87 15.45 15.45 15.50 15.50 15.50 15.00 1	02.00	8	1,000
Total Difference Between Billed and Received Re- Residential	667.96; 654.99 554,33 644.99 667.07 667.00 704.00 7	85 794,981 688,997 691,952 722,007 731,099 711,095 707,053 736,959 881,897 707,033 733,046 695,359 MA	6 146 15 15 15 15 15 15 15 15 15 15 15 15 15	86,633 33,404 15,819 107,379 34,265 54,500 15,407 15,500 34,605 (6,604 (4,600 )  25,76,000 54,700,00 54,76,00 56,76,76,00 56,76,76,76,76,76,76,76,76,76,76,76,76,76
Low Income Residential Small C&I Medium C&I	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	48 44.28 22.84 45.06 135.06 242.95 44.46 72.85 72.06 43.06 42.96 42.96 20.96 19.97 19.121.06 156.26 42.96 52.96 52.96 52.96 52.96 72.96 10.04 19.10 19	0.54.150
Total  Customers on Arrearage Mgmt/Forgiveness  Residential	[\$321,369] [\$13,55,440] [\$16,765,001] \$253,692 \$21,166,977 \$4,866,693 \$211,882 [\$1,384,345] \$9,945,600 \$24,316,985 \$28,227,335 [\$2,05,22] \$1,05,200 \$1,05,20	16 [85.400.611] \$52.240.510 [\$23.20.510] \$5.247.633 \$59.250.172 \$52.010.510 [841.651] [\$40.400 \$9.90.50.50 \$41.559.422 \$59.50.755 \$58.540.000 \$9.755 11 442 488 501 537 201 729 237 233 227 225 215 100	77 001.25: 091.79: 48.15: 642.15: 38.25: 375.05: 462.65: 98.45: 648: 46.75: 33.55: 62 05.20: 038.70: 462.00: 53.20: 462.00: 53.20: 462.00: 58.20: 58.20: 57.20:	[S.100.100] 195.000.90 [S1,00.00] S1,00.00] S0.00.00 [S1,00.00] S1,00.00 [S1,00.00] S1
Total Customers on Arrearage Mgmt/Forgiveness Residential Low Income Residential Small CAI Medium CAI Large CAI Total Customers Disconnected for Non-Payment Residential	Photo DAMPS		5 705 15 50 305 11 12 50 50 50 50 50 50 50 50 50 50 50 50 50	508 299 (405) (939) (860 (3,32) (1,413) (1,69) (1,531) (1,99) (1,285) (1,285) (1,99) (
Large C&I Total Customers Disconnected for Non-Payment	1,000 1,700 1,400 1,400 1,700 1,400 1,000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.	26 2 (700) (1,333) (1,280) (1,344) (1,463) (1,093) (1,090) (1,097) (1,572)
Readential Low Income Residential Small C&I Medium C&I Logs CAI Logs CAI Cottomers on Payment Plans Readential Residential	254   574   1252   776   1252   726   1252   726   1252   727   1252   727   1252   727   1252   727   1252   727   1252   727   1252   727   1252   727   1252   727   1252   727   1252   727   72	72 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 200,09 200,00	0 (100 (100 (100 (100 (100 (100 (100 (1
Large C&I Total Customers on Payment Plans	a 10 1,000 1		0 0.005, 200000 - 100.005, 100.005, 100.005, 100.005, 100.005, 00.005, 0	01 02 100 00 00 00 00 00 00 00 00 00 00 00 00
Residential Low Income Residential Small C&I Medium C&I Large C&I Total	11,100 14,41 15,227 15,900 15,300 15,500 15,700 16,100 11,		54 -1.8%, -37.7%, -52.8%, -50.8%, -45.5%, -49.2%, -49.3%, -36.4%, -22.4%, -23.6%, -21.6%	(232), (5,433), (8,562), (8,592), (7,419), (7,795), (7,847), (5,729), (3,208), (3,252), (2,834),
Medium C&i Large C&i Total	17 277 18 807 21 701 27 724 21 724 21 724 21 724 21 725 10 621 19 626 17 277 17 47	22 10 002 11 400 10 102 11 112 11 000 10 704 10 002 12 140 14 200 12 200 12 100 12 100 12	32 - 16.2% - 42.5% - 34.8% - 21.4% - 72.7% - 127.8% - 235.7% - 343.6% - 302.5% - 191.1% - 180.8% - 8 - 50.0% - 25.0% - 0.0% - 0.0% - 0.0% - 40.0% - 40.0% - 100.0% - 100.0% - 0.0	
Total  Current A/R Residential Low income Residential Small (Es) Indexion (Es) Large (Es) Total	55,400,007 41,973,256 55,607,414 56,627,20 41,100,200 69,92,544 45,566,607 86,907,75 43,117,161 56,627,415 66,004,60 61,151,80 6070,065 1370,106 2,440,661 6771,109 2,777171 34,00,776 1,978,109 1,315,40 1,167,109 4,222,540 8,000,070 1,771,10 11,007,70 1,801,100 1,771	100   100	7	
Medium C&i Large C&i Total	568-048 (169-18) 1257-107 (160-07) (160	7   \$4,007   \$1,0000   \$1,007	55 1326 1326 1335 1345 1345 1345 1326 1327 1326 1336 1335 1345 1345 1355 1355 1355 1355 1355	
Total Collection Effectiveness Residential Low Income Residential Small C&I	62.7% 61.6% 57.4% 61.7% 61.8% 61.0% 61.8% 52.3% 60.9% 64.2% 57.7% 22.7% 22.4% 22.4% 52.5% 61.0% 52.3% 62.2% 52.7% 22.4% 52.5% 52.5% 52.5% 52.2%		88 19.3% 20.1% 19.7% 21.1% 20.2% 21.6% 31.1% 26.3% 29.8% 28.3% 88 37.0% 33.7% 41.3% 49.7% 16.5% 33.8 5.6% 11.0% 14.8% 7.6%	1218 1248 1138 1138 1258 1258 1258 1188 1258 1258 29 248 1006 1128 218 266 118 126 279 138
Small C&I Medium C&I Large C&I Total	5.5 (5.5) (5	co.         f. f. f.         82.19         62.77         62.77         62.77         62.77         62.77         62.77         62.77         62.77         62.77         62.77         62.77         72.78         62.77         72.78 <t< td=""><td>55 43.15 47.75 27.55 20.25 20.25 20.25 20.56 12.65 12.</td><td>  1464   1459   1772   1547   1549   1449   1449   1572   1449   1457   1449   1457  </td></t<>	55 43.15 47.75 27.55 20.25 20.25 20.25 20.56 12.65 12.	1464   1459   1772   1547   1549   1449   1449   1572   1449   1457   1449   1457
10181				**************************************

Footnotes (if necessary)

Summed on billing month rather than calendar month.
 Dollars allocated to reinstate and pay bad debt have been excluded from these